

CLIENT SURVEY: DATA USE AND PRIVACY NOTICE 2026

We are conducting this survey to better understand your experience with our platform and identify areas where we can improve our service. Your feedback is invaluable in helping us shape the future of Transact.

What Data We Collect

The survey may collect:

- Your views and opinions about our service
- General demographic information (e.g. age range, gender)
- Optional contact details if you choose to enter the prize draw or consent to participate in further market research

How Your Data Will Be Used

- Your responses will be analysed to identify trends and areas for improvement.
- If you opt into the prize draw, your contact details will only be used for administering the draw and notifying winners.
- If you opt into participating in further market research, your contact details will be used solely for the purpose of inviting you to take part in future surveys, interviews, or feedback sessions related to Transact's services. You can opt out at any time.
- All feedback will be anonymised before being reported or shared internally.

Data Protection and Confidentiality

- Your information will be stored securely and used in compliance with our [Standard Privacy Notice](#), the UK GDPR, the Data Protection Act 2018. It will not be shared externally without your explicit consent unless we are required to do so by law or a Regulator

- Completing this survey and the feedback/prize draw form is entirely voluntary. If you complete the survey or form but later wish to withdraw your consent, you can do so at any time by contacting salesupport@integrafin.co.uk.

Survey responses are retained indefinitely to support ongoing service evaluation and historical analysis. Any personal data provided for specific purposes such as prize draws will be securely deleted once no longer required.

